

Korte Recreation Center PARTIES!!

Frequently Asked Questions & Answers

What is the difference between Room 2 & 3 and Room 1?

Room 2 & 3 is a larger room that has a window that overlooks the pool. Room 1 is a smaller room that holds 20 to 25. There is no price differential. Rooms are on a first-come first-serve basis.

Why is there a charge for guests using the party room only?

The guests in the party room are utilizing a part of the facility that is not included in a general admission. In addition, these guests have access to soda, the food, paper products, and require clean-up.

Do I need adults in the water, if so, how many?

If you have guests that are under the age of 9, one adult (16 or older) is required for every 5 children. For example, if you 4 eight year olds and 3 seven year olds you will need two adults in the water.

I don't want to pay for additional guests, guests will pay individually. How do I indicate that?

Place an asterisk next to their name on the guest list and notify staff at check-in.

How early can I get into the party room?

The earliest you can get into the room is fifteen minutes prior to the party, unless you are the first party of the day. Generally we have several parties throughout the day, so we need to give staff ample time to clean up from the previous party.

I don't know how many people will attend, when do I have to turn in my guest list?

We order the food the Wednesday prior to the party, so a good estimate is fine at that time. Otherwise, the guest list is expected before the first guest arrives.

What is the reservation policy?

Reservations can be made over the phone or in person. Payment is required within 48 hours, along with a separate \$50 damage deposit check. Reservations made within two weeks of the party require a credit card payment over the phone or check/cash within 24 hours.

What is the cancellation policy?

Fees will be refunded if notice of cancellation is two weeks prior to the reservation. A refund of 50 percent will be given, if cancelled within two weeks prior to the rental, but no later than two days before the rental, and no refunds will be issued within two days prior to the party. All parties can be rescheduled for another date without a penalty.



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Ph: (618) 651-1386 • Fax: (618) 651-1387 • www.highlandil.gov