

PUBLIC WORKS  
1113 BROADWAY  
P.O. BOX 218  
HIGHLAND, IL 62249



- August 3rd is National Watermelon Day
- The US ranks 4th in the world for watermelon production
- The watermelon is 92% water
- Enjoy a cool slice

Joe Gillespie  
Director

Mike Lengermann  
Supervisor ST & A

Russ Parker  
Supervisor W & S

Bill Zimmer  
Supervisor WRF

Mike Buss  
Supervisor WTP

Clint Conrad  
Resident Engineer

Sherry Kesner  
Admin. Assistant

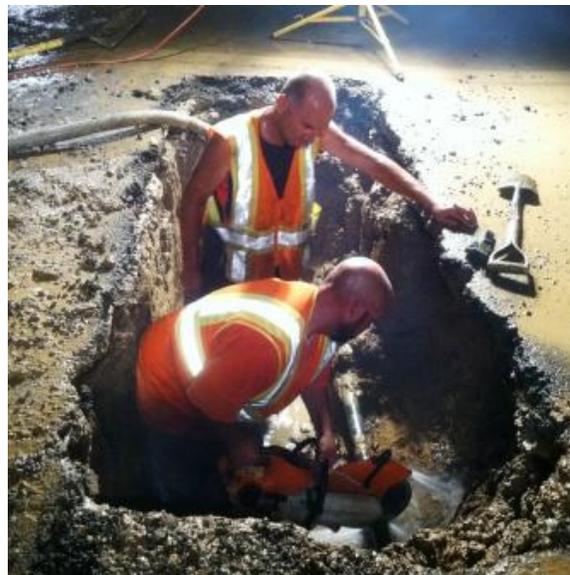
# Public Works



( 6 1 8 ) 6 5 4 - 6 8 2 3

JULY 29, 2011

## Water Breaks & Boil Orders



Last weekend, while the thermometer danced near the 100° mark, the crew of the W&S Division spent their time repairing water line breaks.

Occasionally, as he did this week, Russ Parker, Supervisor of the W&S Division will issue a boil water order. When a boil order is issued it is important for residents in the affected area to boil any water used for drinking or cooking for five (5) minutes prior to use. The order typically will be lifted within 48 hours. Before the order is lifted water samples are taken to the IEPA lab in Collinsville and must have satisfactory results.

Every attempt is made to notify the public in the event of a boil order being issued. If the order is being issued as the result of scheduled work, door hangers will be placed in the neighborhood at least one day prior. However, emergency repairs do not always give us time to make these notifications. Every time a boil order is issued an e-mail notification is sent. You can sign up for this notification on the home page of the City's web site by clicking on the subscribe to public notices link and then selecting the boil order option. Using the city's emergency notification system, CodeRED, city officials can make phone call, text message and e-mail notifications to residents. The system can make notifications system wide or to just a neighborhood. If you have a land line phone with a number that is listed in the phone directory you are already in the CodeRED system. If, however, your family has an unlisted land line number or uses only cellular phones, you need to visit [www.highlandil.gov](http://www.highlandil.gov) and click on the CodeRED logo to register additional phones or to provide an e-mail address for notification. As per our policy we will continue to make notification via our website and e-mail. WGEL radio 101.7 fm, in Greenville also will make boil order announcements as a public service. When the order is lifted notification is made via website, CodeRed, and WGEL.

As always, if you have any questions or concerns, please call the Department of Public Works 654-6823, and we will be happy to assist.